



2024 Ancillary Services and Fees

Electric	
Electric shut off and restoration	
At the meter	\$100.00
At the transformer	\$200.00
Electric shut off - permanent - meter removed	\$60.00
Electric shut off and restoration - Seasonal	
Seasonal disconnects - meter removed	\$60.00
Seasonal reconnect - meter reinstalled	\$60.00
Seasonal disconnects - meter remains (monthly service charge continues)	No Charge
Seasonal reconnect - meter remains	No Charge
Emergencies	No Charge
Electric Repairs with required 24 hour notice (during regular working hours)	No Charge
Electric Temporary Use Meter	\$485.00 Minimum
Electric Customer Service Allowance New or current customers requesting underground services or requesting to change from overhead to new underground services Customer pays for all expenses greater than credit amount	\$1000 Credit
Electric Service Extensions	Electric Operating Policy

Water	
Water shut off and restoration - Non-payment (shut off at standpipe)	\$100.00
Water shut off and restoration	
Disconnect & remove meter (waived for emergencies)	\$200.00
Seasonal disconnects > 1 per year	\$100.00
Seasonal reconnects > 1 per year	\$100.00
Seasonal (one disconnect & reconnect per year, monthly service charge continues)	No Charge
Emergencies	No Charge
Plumbing repairs with required 24 hour notice during regular working hours	No Charge
Water Hydrant Use Agreement (plus current water use rate, agreement required) For non-fire related waster use from fire hydrant	\$150.00
Water Temporary Use (plus current water use rate) For a limited amount of time for new construction Garden hose hookup 1" meter only - six months	\$150.00
Water Line Thawing and frozen meter	
Curb stop to house - regular business hours (\$200 first hour plus \$50/hour each hour after first hour)	\$200.00
Main to curb stop	No Charge
Frozen meter replacement (Customer noncompliance with policy) For meters 1" and below. Above 1" meter, contact Lead CSR for fee	\$500.00
Water or Sewer Service Extensions	Water & Sewer Operating Policy

Wastewater

Liquid hauled waste disposal	
Application and permit fee	\$50.00
Additional cards/replacement cards	\$25.00
Volume charge per 1,000 gallons	\$27.00
Sanitary Sewer - plugged - investigation	No Charge
External Use of jetter by a government entity	\$185.00/hour
Water or Sewer Service Extensions	Water & Sewer Operating Policy

Administration

The general manager has the authority to approve a fee for an unusual and extraordinary service not listed as a primary or secondary ancillary service of the GRPU. The fee should cover all direct and indirect costs of providing this service. If this unusual and extraordinary service is provided more than once per year to more than five customers or requestees then the fee should be presented and approved by the GRPU Commission.

The general manager has the authority to reduce an approved secondary ancillary fee down to zero one time per customer for an unusual or extraordinary circumstance if the ancillary fee is \$500 or less. If there are more than five customers with same or similar circumstance then the general manager action to reduce an approved secondary ancillary fee will need to be ratified by the GRPU Commission at the next commission meeting.

Non-payment reconnections will only be performed during regular business hours per GRPU Commission.

Revised: Adopted 12/13/2023, Effective 01/01/2024

Last Revised: Adopted 3/8/22, Effective 3/9/2022