# GRAND RAPIDS AREA LIBRARY BOARD Grand Rapids Area Library September 10, 2014 5:00 P.M. 

5:00 Call to order
5:01 Roll call:
5:05 A. Approval of agenda (Packet Item A)
5:10 B. Minutes. (Packet Item B)
5:12 C. Communications
Library Use statistics
5:15 D. Financial Report (Packet Items D1-) .) Roll Call Vote Required
5:20 E. Staff Reports (Packet Items E
5:25 F. Old Business:
Update on budget
Update on bequest
5:30 G. New Business:
Consent Agenda: (Any item on the consent agenda will be pulled from the consent agenda and moved to the regular agenda on request of any board member or member of the public.) Roll Call Vote Required.

1. Approve payment of late bills
a. Unique Management Services 205.85
2. Approve Contracts
3. Approve Resolution 2014-9 Accepting Donations
a. $\$ 2240$. Grand Rapids Library Foundation for Fall Saturday Story Times
Regular agenda
4. Approve position descriptions
5. Discuss children's proposal

Discuss policies:
9 Loan Periods
10. Borrowing Privileges
13. Access to Electronic Resources

6:00 Adjourn

# Grand Rapids Area Library Regular Board Meeting August 13, 2014 

Call to Order: The monthly board meeting was called to order at 5:02 PM by Dennis Jerome.

Roll Call:

- Members Present: Janet Neurauter, David Yankowiak, Mary Helen Haarklau, Dennis Jerome, Abby Kuschel, and John Soll
- Members Absent: Max Peters, Shannon Benolken, and Jean MacDonell
- Staff Present: Director Marcia Anderson


## Public Forum:

Agenda: Janet Neurauter moved to approve the agenda. A second was made by David Yankowiak. The motion passed unanimously.

Minutes: John Soll moved to approve the minutes from the July 9, 2014 board meeting. A second was made by Abby Kuschel. The motion passed unanimously.

Communications:

- Iron Range Engineering Proposal: The city made a proposal to the Iron Range Engineering Program to adopt the alternative energy project for engineering students this fall.
- Minnesota Community Foundation Quarterly Statement The balance statement has has increased.
- Bequest: Marcia Anderson noted that the library has been given a generous monetary donation that will benefit the library in the future. Chris Jenkins from the Library Foundation is meeting with the family.
- Itasca County Tax Transmittal Letter:


# The Grand Rapids Area Library Bill List Invoices Due On/Before August 13, 2014 

AMAZON.COM ..... $\$ 36.66$
AMERIPRIDE LINEN \& APPAREL ..... 57.09
ARROWHEAD LIBRARY SYSTEM ..... 274.65
BAKER \& TAYLOR, INC ..... 2,560.23
BLUE CROSS \& BLUE SHIELD OF MN ..... 4,699.00
BUSY BEES QUALITY CLEANING ..... 1,700.00
CITY OF GRAND RAPIDS ..... 656.27
CLAFTON BUILDERS INC ..... 1,000.00
DAVID TREUER ..... 380.00
DELTA DENTAL OF MINNESOTA ..... 433.50
DIVERSE MEDIA INC ..... 42.35
EBSCO SUBSCRIPTION SERVICE ..... 7,314.44
FIDELITY SECURITY LIFE INS CO ..... 22.54
GRAND RAPIDS ARTS ..... 25.00
GRAND RAPIDS CITY PAYROLL ..... 54,991.88
LEAGUE OF MN CITIES INS TRUST ..... 256.00
LINCOLN NATIONAL LIFE ..... -279.40
LINCOLN REPUBLIC INSURANCE CO ..... 20.50
MINNESOTA ENERGY RESOURCES ..... 117.51
MINNESOTA REVENUE ..... 95.48
NEXTERA COMMUNICATIONS LLC ..... 88.06
NORTHERN BUSINESS PRODUCTS INC ..... 91.21
OXFORD UNIVERSITY PRESS USA ..... 524.67
P.U.C. ..... 3,071.52
PAUL BUNYAN COMMUNICATIONS ..... 487.68
PERSONNEL DYNAMICS LLC ..... 272.76
PIZZA WORKS ..... 11.99
PUMPKIN BOOKS INC ..... 79.98
RANGE CREDIT BUREAU INC ..... 10.42
RHONDA FOCHS ..... 150.00
SAM MILTICH \& FRIENDS ..... 400.00
SHOWCASES ..... 13.97
SIM SUPPLY INC ..... 204.95
SIMPLEX GRINNELL LP ..... 648.41
ST PAUL PIONEER PRESS ..... 174.20
THE VILLAGE BOOK STORE ..... 83.69
TRU NORTH ELECTRIC LLC ..... 1,005.00
UNIQUE MANAGMENT SERVICES ..... 331.15
VERIZON WIRELESS ..... 112.48
WASTE MANAGEMENT ..... 497.95
XEROX CORPORATION ..... 133.15
TOTAL ALL VENDORS: ..... $\$ 82,796.94$

Marcia Anderson noted that there is nothing out of the ordinary on the financial report. Abby Kuschel moved to approve the financial report. A second was made by Mary Helen Haarklau. On a roll call vote the motion passed unanimously.

## Staff Reports:

- Director's Report: Director Anderson noted that the library is looking to make two part time employees full time in replacement of part-time employee Mary Saxton, who has recently resigned.


## Old Business:

- Adopt Revised Bylaws: Abby Kuschel moved to approve the adoption of the revised bylaws. A second was made by David Yankowiak. The motion passed unanimously.
- Health Insurance Cost Information: Director Anderson noted that a single employee's health coverage costs the library approximately $\$ 6,600$ per year; family coverage costs the library $\$ 14,000$ per year.
New Business:
- Consent Agenda:

1. Approve payment of late bills: (none)
2. Approve Contracts (none)
3. Approve Resolution 2014-8 - Accepting Donations

Gift subscription to The Nation magazine for one year from Mona Monson Bittenbender
a. $\quad \$ 246.19 \quad$ Friends of the Grand Rapids Library for prize books for SRP
b. $\quad \$ 25 \quad$ Dennis and Jeanne Legan for magazine subscritions
c. \$1168. Grand Rapids Library Foundation for Rapids Reads

Janet Neurauter moved to approve the consent agenda. A second was made by John Soll. On a roll call vote the motion passed unanimously.

- Regular Agenda:


## 1. Discuss Policies:

a. 11: Library Use Privileges: This policy states that anyone is welcome in the library as long as he/she behaves. The library staff has the authority to suspend a patron from the library for two weeks.. This policy is acceptable as written.
b. 12: Children's Access: Children have access to everything in the library. However, parents/guardians are responsible for accompanying their children if needed. Children also need parental permission on file when wanting to use the Internet. Marcia Anderson answered questions from the board regarding children who need to wait for their ride after the library has closed. Additionally, there is a rule that states that children need to be within eyesight of their parents. This policy was accepted as written.
The policies designated for discussion next month are $9,10,13$
Adjourn: The monthly board meeting was adjourned at 5:40 PM by Dennis Jerome.

## Library usage statistics

First, the caveats:
Horizon, our Integrated Library System, is aging and was set up before many of the needs for accurate statistics for borrowers were recognized. It is complex, tying together data on materials, borrowers and locations. It also is very large, with data from 29 public libraries, plus several school libraries, Mail-aBook and the Bookmobile. Add to this the fact that many people are entering data and many people are editing records as people move into, out of and within the region. Boundaries also change. We still have many records with "Grand Rapids Township" as the residency code that would be included in the "something other than Grand Rapids" count.

This all adds up to the conclusion that combining data elements that include borrower residency, location of activities, and number of items checked out produces numbers that have a large potential for error. After working with ALS staff and trying several measurements, a snapshot of current checkouts is what we determined to be the most useful:

## On September 2, 2014 there were 6486 items currently checked out by 1434 people that had been checked out from the Grand Rapids Library.

482 (34\%) people were registered as Grand Rapids residents with 2333 items checked out.
952 ( $66 \%$ ) people were registered as something other than Grand Rapids with 4153 items checked out.

A safe statement may be something like "at any given moment, one - half to two-thirds of the users of the library are people who live outside of the City" and "City residents pay much more on a per-capita basis than non-city residents"

This is just a snapshot of use at one time. This proportion could be quite different in June, when we have many kids books checked out for summer reading. It could also be quite different in January, when we have many fewer seasonal residents using the library, and when many snowbirds are out of town for the winter. Circulation is only one measure that we use for tracking services. We also have people using the computers, attending Story Times, attending programs for adults and just using the space for work, study, relaxing or killing time between appointments. We don't ask people where they live except when we are issuing a card.

This is also true of other communities in Itasca County, I believe, and, in fact this is an issue all over the state. For example, Proctor and Hermantown residents pay the minimum, and they use the Duluth Library because there is no library up on the hill.

A discussion with Itasca Country should involve the Arrowhead Library System also, because they receive the funds levied by the County for all of the areas not served by a library. ALS Director is Jim Weikum. 218-741-3840.

UNIQUE MANAGEMENT SERVICES, INC.
119 EAST MAPLE STREET
JEFFERSONVILLE, IN 47130 USA
(812) 285-0886

DATE
INVOICE \#

9/1/2014
270524

Remittance Address:
PO Box 1524
Jeffersonville IN 47131-1524

Grand Rapids Area Library
BILL TO: Attn: Marcia Anderson
140 NE 2nd Street
Grand Rapids, MN 55744


| CITY OF GRAND RAPIDS |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| GRAND RAPIDS AREA LIBRARY |  |  |  |  |
| SCHEDULE OF CHANGES IN REVENUE, EXPENDITURES, AND FUND BALANCE FOR THE EIGHT MONTHS ENDING AUGUST 31, 2014 <br> With Comparative Totals for August 31, 2013 |  |  |  |  |
|  |  |  |  |  |
|  | $\begin{gathered} 2013 \\ \text { Actual } \end{gathered}$ | $\begin{gathered} \hline 2014 \\ \text { Actual } \end{gathered}$ | 2014 <br> Budget | of Budget |
| Fund Balance 1/1/XX: |  |  |  |  |
| Cash Flow | 368,148 | 383,238 | 382,896 |  |
| Compensated Absences | 31,932 | 34,169 | 34,169 |  |
| Emergency/unanticipated Expenditures Major Equipment Replacement | 31,354 | 24,462 | 24,462 |  |
| TOTAL FUND BALANCE 1/1/XX | 431,434 | 441,869 | 441,527 |  |
| Revenues: |  |  |  |  |
| Taxes | 297,044 | 314,529 | 603,975 | 52\% |
| Intergovernmental | 69,722 | 70,464 | 130,000 | 54\% |
| Charges for Services | 9,925 | 8,806 | 11,182 | 79\% |
| Fines \& Forfeits | 8,905 | 9,267 | 15,000 | 62\% |
| Blandin Foundation Grant | 2,261 | - | - | 0\% |
| GR Library Foundation | 16,038 | 4,640 | - | 0\% |
| Miscellaneous | 10,381 | 9,260 | 12,500 | 74\% |
| Other Sources-Operating Transfer | - | - | - | 0\% |
| Other Sources (Fund Balance Usage) | - | - | - | 0\% |
| TOTAL REVENUES | 414,276 | 416,966 | 772,657 | 54\% |
| Expenditures: |  |  |  |  |
| Personnel | 343,547 | 355,448 | 544,347 | 65\% |
| Supplies/Materials | 56,414 | 62,049 | 94,600 | 66\% |
| Other Services/Charges | 78,766 | 77,969 | 133,710 | 58\% |
| Blandin Foundation Grant | 2,774 | - | - | 0\% |
| TOTAL EXPENDITURES | 481,501 | 495,466 | 772,657 | 64\% |
| OPERATING SURPLUS (DEFICIT) | $(67,225)$ | $(78,501)$ | - |  |
| Gr Rapids Library Foundation Captl Grant | 40,726 | - | - | 0\% |
| Capital Outlay | 50,498 | - | - | 0\% |
| Fund Balance 8/31/XX |  |  |  |  |
| Cash Flow | 291,151 | 304,737 | 382,896 |  |
| Compensated Absences | 31,932 | 34,169 | 34,169 |  |
| Emergency/unanticipated Expenditures | 31,354 | 24,462 | 24,462 |  |
| Major Equipment Replacement | - |  | - |  |
| TOTAL FUND BALANCE 8/31/XX | \$ 354,437 | \$ 363,368 | \$ 441,527 |  |

The Grand Rapids Public Library Endowment Fund of Minnesota Foundation has a balance of $\$ 33,342$ as of $06 / 30 / 14$. This endowment is not available for current operatıons.

GRAND RAPIDS AREA LIBRARY REVENUE \& EXPENDITURES YEAR TO DATE THROUGH AUGUST 31, 2014

| Account Number | Account Description | 2014 Budget |  | Year to Date |  | Percent of Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 211-00-31-00-0100 | CURRENT | \$ | 603,975 | \$ | 281,894 | 47\% |
| 211-00-31-00-0200 | DELINQUENT |  | - |  | 1,803 | 0\% |
| 211-00-31-00-4055 | FISCAL DISPARITIES |  | - |  | 30,831 | 0\% |
| 211-00-33-00-6300 | LIBRARY CONTRACTS |  | 130,000 |  | 70,291 | 54\% |
| 211-00-33-00-6310 | ALS REIMBURSEMENT |  | - |  | 173 | 0\% |
| 211-00-34-00-7960 | ALS CROSS-OVERS |  | 6,282 |  | 5,282 | 84\% |
| 211-00-34-00-7970 | PHOTO COPIES |  | 1,900 |  | 1,154 | 61\% |
| 211-00-34-00-7975 | INTERNET |  | 3,000 |  | 2,187 | 73\% |
| 211-00-34-00-7980 | LIBRARY FEES-PROCTORING |  | - |  | 180 | 0\% |
| 211-00-34-00-7990 | FAX MACHINE USE |  | - |  | 3 | 0\% |
| 211-00-35-00-1030 | LIBRARY FINES |  | 15,000 |  | 9,267 | 62\% |
| 211-00-37-00-2310 | DONATIONS |  | 2,500 |  | 69 | 3\% |
| 211-00-37-00-2320 | DONATIONS-MEMORIAL BOOKS |  | 1,000 |  | 1,175 | 118\% |
| 211-00-37-00-2336 | DONATIONS-CHILDRENS LIBRARY |  | - |  | 1,453 | 0\% |
| 211-00-37-00-2337 | DONATION-LIBRARY PROGRAMS |  | 300 |  | - | 0\% |
| 211-00-37-00-2365 | ENDOWMENT FUND INCOME |  | 1,300 |  | 1,284 | 99\% |
| 211-00-37-00-2367 | GRAND RAPIDS LIBRARY FOUNDATIN |  | - |  | 4,640 | 0\% |
| 211-00-37-00-2375 | MEETING ROOM RECEIPTS |  | 3,000 |  | 2,939 | 98\% |
| 211-00-37-00-2450 | MISCELLANEOUS |  | 1,900 |  | 1,808 | 95\% |
| 211-00-37-00-5100 | INVESTMENT INCOME |  | 2,500 |  | 533 | 21\% |
| 211-00-39-00-5010 | SALES OF GENL FIXED ASSETS |  | - |  | - | 0\% |
| 211-00-39-00-5030 | OPERATING TRANSFERS IN |  | - |  | - | 0\% |
|  | TOTAL REVENUE |  | 772,657 |  | 416,966 | 54\% |
| 211-00-39-00-5500 | FUND BALANCE USAGE |  | - |  | - | 0\% |
| 211-00-75-00-7200 | OPERATING TRANSFER OUT |  | - |  | - | 0\% |
| 211-00-75-10-1010 | SALARY-FULL TIME |  | 309,781 |  | 197,637 | 64\% |
| 211-00-75-10-1030 | SALARY-PARTTIME |  | 101,697 |  | 66,029 | 65\% |
| 211-00-75-10-1050 | CONTRACTED SERVICES |  | 3,000 |  | 1,921 | 64\% |
| 211-00-75-10-1210 | PERA |  | 29,832 |  | 18,914 | 63\% |
| 211-00-75-10-1220 | FICA |  | 25,512 |  | 15,457 | 61\% |
| 211-00-75-10-1250 | MEDICARE |  | 5,966 |  | 3,615 | 61\% |
| 211-00-75-10-1310 | HEALTH INSURANCE |  | 63,855 |  | 48,602 | 76\% |
| 211-00-75-10-1330 | LIFE INSURANCE |  | 246 |  | 170 | 69\% |
| 211-00-75-10-1335 | DENTAL INSURANCE |  | 1,858 |  | 1,075 | 58\% |
| 211-00-75-10-1347 | VISION INSURANCE |  | - |  | 2 | 0\% |
| 211-00-75-10-1420 | UNEMPLOYMENT |  | 200 |  | - | 0\% |
| 211-00-75-10-1510 | WORKERS COMPENSATION |  | 2,400 |  | 2,027 | 84\% |
| 211-00-75-20-2010 | OFFICE SUPPLIES |  | 8,000 |  | 4,133 | 52\% |
| 211-00-75-20-2020 | COPY SUPPLIES |  | 1,000 |  | 308 | 31\% |
| 211-00-75-20-2030 | PRINTING/BINDING |  | 600 |  | 543 | 91\% |
| 211-00-75-20-2060 | COMPUTER SUPPLIES |  | 4,000 |  | 2,636 | 66\% |
| 211-00-75-20-2070 | COMPUTER INVENTORY |  | 2,000 |  | - | 0\% |
| 211-00-75-20-2075 | ASSETS BETWEEN \$700-\$4999 |  | 12,000 |  | 4,412 | 37\% |
| 211-00-75-20-2090 | INVENTORIAL SUPPLIES |  | 1,000 |  | 359 | 36\% |
| 211-00-75-20-2095 | VOLUNTEER PRGM SUP \& MATERIALS |  | 350 |  | 209 | 60\% |
| 211-00-75-20-2100 | OPERATING SUPPLIES |  | 2,000 |  | 5,897 | 295\% |
| 211-00-75-20-2110 | BOOKS |  | 42,000 |  | 30,348 | 72\% |
| 211-00-75-20-2120 | AUDIONISUAL |  | 9,000 |  | 3,229 | 36\% |
| 211-00-75-20-2130 | NEWSPAPERS |  | 1,000 |  | 1,575 | 157\% |
| 211-00-75-20-2140 | PERIODICALS |  | 8,000 |  | 6,768 | 85\% |
| 211-00-75-20-2150 | MAINTENANCE TOOLS/SUPPLIES |  | 3,000 |  | 1,632 | 54\% |
| 211-00-75-20-2190 | OTHER SUPPLIES/MATERIALS |  | 350 |  | 1, | 0\% |
| 211-00-75-20-2210 | EQUIPMENT PARTS |  | 300 |  | - | 0\% |
| 211-00-75-30-3000 | PROFESSIONAL SERVICES |  | 100 |  | - | 0\% |
| 211-00-75-30-3010 | ACCOUNTING SERVICES |  | 800 |  | 656 | 82\% |
| 211-00-75-30-3040 | LEGAL |  | 500 |  | - | 0\% |
| 211-00-75-30-3070 | LAUNDRY |  | 480 |  | 324 | 67\% |

CITY OF GRAND RAPIDS
GRAND RAPIDS AREA LIBRARY REVENUE \& EXPENDITURES
YEAR TO DATE THROUGH AUGUST 31, 2014






| DATE: 09/04/2014 | CITY OF GRAND RApIdS |  |  |  |  | $\begin{aligned} & \text { PAGE: } \\ & \text { F-YR: } \end{aligned}$ | : $\begin{array}{r}3 \\ 14\end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TIME: 08:59:09 | detailed revenue \& Expense report |  |  |  |  |  |  |
| ID: GL470004.wow | MONTH \& YTD ACTUALFORFORPERIODSENDINGOUTSTANDINGAUGUST |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| FUND: PUBLIC LIBRARY |  |  |  |  |  |  |  |
|  |  |  | FISCAL | FISCAL |  | UNCOLLECTED/ | \% |
| ACCOUNT |  | AUGUST | year | YEAR-TO-DATE | OUTSTANDING | unencumbered | COLL/ |
| NUMBER | DESCRIPTION | ACTUAL | budget | actual | encumbrances | balance | Exp. |
| expenses |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| general administration |  |  |  |  |  |  |  |
| 211-00-75-00-7200 | operating transfer out | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0 |
| TOTAL |  | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0 |
| PERSONNEL |  |  |  |  |  |  |  |
| 211-00-75-10-1010 | SALARY-FULL time | 24,249.20 | 309,781.00 | 197,636.53 | 0.00 | 112,144.47 | 64 |
| 211-00-75-10-1020 | SALARY-FULLTIME/OVERTIME | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0 |
| 211-00-75-10-1030 | SALARY-PARTTIME | 10,061.67 | 101,697.00 | 66,029.19 | 0.00 | 35,667.81 | 65 |
| 211-00-75-10-1040 | SALARY-PARTtime/overtime | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0 |
| 211-00-75-10-1050 | contracted services | 208.96 | 3,000.00 | 1,921.12 | 208.96 | 869.92 | 71 |
| 211-00-75-10-1210 | PERA | 2,285.46 | 29,832.00 | 18,913.72 | 0.00 | 10,918.28 | 63 |
| 211-00-75-10-1220 | FICA | 2,015.95 | 25,512.00 | 15,456.70 | 0.00 | 10,055.30 | 61 |
| 211-00-75-10-1250 | MEDICARE | 471.48 | 5,966.00 | 3,614.99 | 0.00 | 2,351.01 | 61 |
| 211-00-75-10-1310 | HEALTH INSURANCE | 3,847.28 | 63,855.00 | 48,602.38 | 0.00 | 15,252.62 | 76 |
| 211-00-75-10-1330 | Life insurance | 22.24 | 246.00 | 169.95 | 119.90 | (43.85) | 118 |
| 211-00-75-10-1335 | dental insurance | 139.17 | 1,858.00 | 1,074.57 | 0.00 | 783.43 | 58 |
| 211-00-75-10-1347 | VISION INSURANCE | 0.87 | 0.00 | 1.76 | 0.00 | (1.76) | 100 |
| 211-00-75-10-1420 | UNEMPLOYMENT | 0.00 | 200.00 | 0.00 | 0.00 | 200.00 | 0 |
| 211-00-75-10-1510 | WORKERS COMPENSATION | 221.40 | 2,400.00 | 2,027.20 | 0.00 | 372.80 | 84 |
| total personnel |  | 43,523.68 | 544,347.00 | 355,448.11 | 328.86 | 188,570.03 | 65 |
| SUPPLIES \& MATERIALS |  |  |  |  |  |  |  |
| 211-00-75-20-2010 | office Supplies | 102.17 | 8,000.00 | 4,132.74 | 107.67 | 3,759.59 | 53 |
| 211-00-75-20-2020 | Copy Supplies | 0.00 | 1,000.00 | 307.98 | 0.00 | 692.02 | 31 |
| 211-00-75-20-2030 | PRINTING/BINDING | 0.00 | 600.00 | 543.29 | 59.80 | (3.09) | 101 |
| 211-00-75-20-2043 | BINDINGS | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0 |
| 211-00-75-20-2060 | computer supplies | 16.36 | 4,000.00 | 2,635.50 | 16.36 | 1,348.14 | 66 |
| 211-00-75-20-2070 | COMPUTER INVENTORY | 0.00 | 2,000.00 | 0.00 | 0.00 | 2,000.00 | 0 |
| 211-00-75-20-2075 | ASSETS BETWEEN \$700-\$4999 | 0.00 | 12,000.00 | 4,412.00 | 3,172.30 | 4,415.70 | 63 |
| 211-00-75-20-2090 | inventorial supplies | 0.00 | 1,000.00 | 359.00 | 0.00 | 641.00 | 36 |
| 211-00-75-20-2095 | Volunteer prgm sup \& materials | 0.00 | 350.00 | 208.96 | 0.00 | 141.04 | 60 |
| 211-00-75-20-2100 | operating supplies | 2,549.40 | 2,000.00 | 5,897.49 | 2,549.40 | $(6,446.89)$ | 422 |
| 211-00-75-20-2110 | books | 1,940.57 | 42,000.00 | 30,347.67 | 1,849.12 | 9,803.21 | 77 |





DATE: 09/04/2014
TIME: 16:25:08
ID: AP443000.CGR

CITY OF GRAND RAPIDS
PAGE: 1 DEPARTMENT SUMMARY REPORT

INVOICES DUE ON/BEFORE 09/10/2014
VENDOR \# NAME
AMOUNT DUE
PUBLIC LIBRARY

| 0113100 | AMAZON.COM | 277.71 |
| :--- | :--- | ---: |
| 0113233 | AMERIPRIDE LINEN \& APPAREL | 19.03 |
| 0114200 | ANDERSON GLASS | $1,755.00$ |
| 0118660 | ARROWHEAD LIBRARY SYSTEM | 158.78 |
| 0201428 | BAKER \& TAYIOR, INC | $1,596.90$ |
| 0221700 | BUSY BEES QUALITY CLEANING | $1,700.00$ |
| 0300200 | CDW GOVERNMENT INC | 16.36 |
| 0405500 | DEMCO | 84.99 |
| 0718060 | GRAND RAPIDS NEWSPAPERS INC | 60.00 |
| 1021515 | JUNIOR LIBRARY GUILD | 42.00 |
| 1605665 | PERSONNEL DYNAMICS LLC | 208.96 |
| 1609925 | PIZZA WORKS | 11.99 |
| 1908570 | SHOWCASES | 17.18 |
| 1909510 | SIM SUPPLY INC | 407.60 |
| 2018680 | TRU NORTHELECTRIC LLC | 92.25 |
| 2209421 | VIKING ELECTRICSUPPLY INC | $2,549.40$ |
| 2209450 | THE VILLAGE BOOK STORE | 23.96 |
| 2405650 | XEROX CORPORATION | 30.50 |
| 2609600 | ZIPLOCAL | 271.92 |

TOTAL UNPAID TO BE APPROVED IN THE SUM OF: \$9,324.53

CHECKS ISSUED-PRIOR APPROVAL
PRIOR APPROVAL 0212750 BLUE CROSS \& BLUE SHIELD OF MN 4,699.00 0405447 DELTA DENTAL OF MINNESOTA 216.75
0605191 FIDELITY SECURITY LIFE INS CO
11.27

0718015
1209516
$\begin{array}{lll}1209522 & L I N C O L N ~ R E P U B L I C ~ I N S U R A N C E ~ C O ~ & 20.50\end{array}$
39,083.76

1309199 MINNESOTA ENERGY RESOURCES 39.49
1309335 MINNESOTA REVENUE $\quad 31.85$
1405850 NEXTERA COMMUNICATIONS LLC 91.72
1601750 PAUL BUNYAN COMMUNICATIONS
243.84

1621130 P.U.C.
3,038.19
2205637 VERIZON WIRELESS
112.46
$\begin{array}{lr}2301700 & 248.18\end{array}$
TOTAL PRIOR APPROVAL ALLOWED IN THE SUM OF: $\$ 48,076.81$

TOTAL ALL DEPARTMENTS
\$ 57,401.34

## Director's Report September

## Policy for discussion this month

9. Loan Periods (note loan periods and fine and fee schedules are on our web site at: http://www.cityofgrandrapidsmn.com/library/policies/renewals-fines )
10. Borrowing Privileges
11. Access to Electronic Resources

## Bequest

The Library Foundation received just over $\$ 90,000$ from the estate of Gary Ehalt. They voted to add it to their endowment fund. The assets subject to probate, including a house and some personal property, are to be directed to the Library for an endowed fund to be used for children's programs and materials. I have met twice with the attorney for the estate, John Licke, to determine what that means and how best to make sure the wishes of Mr. Ehalt are met. I have also met with Chris Fulton of Grand Rapids Community Foundation.

## Personnel Issues

John and Tracy have continued working extra hours during the past few weeks to learn acquisitions, accounts payable, processing and other tasks. Revised position descriptions need to be approved by the Board, then sent to Springstead for review.

## Budget

Tom Pagel asked me to reduce our budget. I eliminated the $\$ 15,000$ fund balance payback, since the Council was not looking favorably on that. I also sat down with our IT department and planned out the most strategic computer equipment replacements. Staff computers are being replaced this year with thin clients connecting to a City-Wide virtual desktop. Those computers can then be used to replace public computers as needed. There are no IT infrastructure items needing replacement, so I zeroed out the line item for computer replacement. However, I did slightly increase the line items for computer inventory, which would include printers, monitors and other peripheral items. I also increased the line item for leases so we can lease a color copier/printer for public use. The preliminary budget for the City must be adopted in late-September.
Bylaws
The City Council approved the revised bylaws at their $8 / 22$ meeting, so they are now official! A job well done!

## Why Treaties Matter display/collaboration

The exhibit was packed up and shipped off to ICC during the last week of August. It will be at ICC during September. Many people viewed it, and some took the time to say "Thank You" for having it in the library.

## Energy Center

We have 7 students from the Iron Range Engineering program assigned to the Energy Center project to determine the feasibility of using water from the river or groundwater in the heat exchanger to use to cool the building. They will also look at the possibility of using the recently donated wind turbine to provide the power to run the cooling system. Glen Hodgson is the project facilitator.

We will move the touchscreen dashboard inside to the catalog area near the door as soon as we receive the stand to support it. This will allow more visibility and better access.

## Light replacement:

The replacement of the pendant lights and ballasts was completed on September 1 when a lift was brought in to replace all the high ballasts. On September 4, a site inspection was completed and all the invoices were submitted for an application for an energy conservation rebate from PUC. The total cost was $\$ 5770$, less than we anticipated. We may also be able to get a rebate for replacing the chiller with a much more efficient unit. Ron is working on this.

## Virtual Desktop project

The City is in the process of moving to a Virtual Desktop environment where all programs, files etc. reside on central servers, and there are thin clients at each workstation. The total cost of operation should be lower because the thin clients cost less and last about twice as long as computers. We are serving as the pilot project, so the staff computers will be replaced soon with thin clients. Amy's computer was the first trial, and it has been working fine for several weeks. After the staff computers have been replaced, we will repurpose themfor use on the public network.
Attendance/circ
August slowed down, as it does every year. But we still had more than 500 people visiting most days.
Coffee with the Mayor and Administrator
More people are stopping by, or asking when the next session will be. It will be repeated at 11:00 am on the $2^{\text {nd }}$ and $4^{\text {th }}$ Wednesdays of each month.

## AV proposal

Our sound system in the community room is getting old and becoming less effective. We are looking at replacing the sound system and the projector, and gathering information about options, including whether to use a very large TV/Monitor or to go with a projection system. We have a proposal from Chris Wicklund, a local person, and I have just started talking with AVI systems, the company that installed the system in City Hall. I plan to have a conversation with the AV person at the Timberlake to get some perspective. The Friends of the Library and the Foundation are willing to support the project. Children's library proposal:

Since the strategic planning process identified the development of a space for the 7-12 year old age group, Darla and Tracy have been looking for ideas. They came up with the attached proposal. The specifics, including the budget, are not firm, but we would like your feedback and ideas. Is this what you had in mind when we discussed this in February? We also thought a "focus group" made up of kids in this age group would be useful. Board members with children in this age range: would you be interested in bringing your kids to such a focus group?

## Assistant Director Report

September 2014

TAB meeting August 26,2014
Paige C., Emi S., Desiree R.
Members discussed summer reading statistics. Members learned about the Teens Top Ten nominee books. There are 25 books nominated by teen book groups. Teens read and then vote for their favorites. Our library has 10 of the titles on the list. We divided into 2 teams and I gave each team 5 titles of books that we have. They found the ones checked in and put a marker in the back of each book. The gist of the marker is teens can come to the reference desk to get the list of nominees and a prize!!! We spent time looking at the kiosk that was moved to the YA area. Members talked about what to put on the kiosk: posters, questions that teens can answer, New York Times bestsellers, upcoming programs, books to movies list, and clip art. A couple members stayed late to cut out book covers from library journals which were then put on the kiosk.

## Teens

Anime Club has been a big hit. There were 7 teens at the August meeting. I will continue to run the club for as long as kids show up. At the August meeting members talked and decided they wanted to have the club on Saturdays. The next meeting is Saturday, September 27 from 2-3:30pm.

## Operations

John attended the city website team meeting. Changes were made on the site so pages can be shared more easily.

I continue to work with the Arts and Culture Commission. The consultants will be returning in less than 2 weeks for a community meeting. If you aren't busy on Tuesday September 16 from 6-7:30pm, perhaps you'd like to attend the community meeting. It will take place at Timberlake Lodge and will be a community conversation about arts and culture in Grand Rapids-where it is now and where it should go. There will be a second community meeting in October.

People have been hanging community events posters on the bulletin board in the lobby. It's great they are finding it and posting events on it.

The Friends of the Library have a board meeting at the end of the month which I will attend.
4
3
3
3

|  | Express Check outs \％of total c／o |  |
| :---: | :---: | :---: |
| －7．62\％ | 3，421 | 27．37\％ |
| －6．95\％ |  |  |
| －7．40\％ |  |  |
| －7．02\％ |  |  |
| Door count |  |  |
|  |  |  |
|  | as of 3／1 includes all visitors to library |  |

2013 YTD SESSIONS 2013 YTD HOURS 7，196





BOOKINGS \＆ARRANGEMENTS HRS THIS MONTH
TOTALS 6

| THIS MONTH |
| :---: |
| 12，498 |
| 14，309 |
| 15，008 |
| 117 |
| THIS MONTH |
| 439 |
| 77 |
| 141 |
| THIS MONTH |
| 609 |
| 6 |
| 23 |
| SESSIONS |
| 1，465 |
| 99 |
| PEOPLE |
| 47 |


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## Library Volunteer and Program Report for August 2014

## August Volunteers

There were 47 regular library volunteers who worked a total of 245.75 hours in August. (Program Committee, Library Board, Library Foundation Board and Teen Advisory Committee members are included as volunteers in this report.) An additional --- people worked the library book sale adding another....hours to the total.

## Volunteer Activities

- Volunteers received numerous boxes of books back from the Used Book Sale and have begun working them into the used book store. A purge of the book store was completed prior to this so the available materials were completely updated.
- Volunteers regularly do the pull list on Mondays, Tuesdays, Wednesdays and Thursdays.
- A student volunteer worked over the summer to clean all of the tables and chairs in the meeting room.
- Elaine completed a cleaning of the travel documents for Reference.
- We have a very complete team of shelvers working all days of the week.


## Board \& Committee Volunteers

Library Board: 6 board members, total of 6 hours
Teen Advisory Board: 3 volunteers/4 hours
Program Committee: 7 volunteers/ 17 hours
Library Foundation Board: 6 volunteers/ 6 hours

## The following programs were offered in August

## Rockin' \& Rollin' Back to the 50's

Thursday, August 7, 12:30 p.m. - Rob Larson • 48 attended
KAXE/Rotary Tent
Members of the Classic Car Club also brought autos of the 50's and Friends of Library provided rootbeer floats on a stick. Children had fun jumping rope and hula hooping to the music. Some assisted living patrons attended and their attendants got them up to dance! Good program to repeat next year.
Civil War Discussion: The Atlanta Campaign • 9 attended
Monday, August 11, 7:00 p.m. • Jon Maturi, discussion leader
There continues to be interest in this discussion series which Jon Maturi will continue through the middle of 2015.

## Yoga On the Lawn

Saturday, August 16, 8:45 a.m. • Heidi Henriksen • 40 attended
Very well received-recommended doing more outdoor programs of this nature.

## Music \& Cultures of Latin America

Wednesday, August 20, 7:00 p.m. - Nixon Bustos, Bass \& Melanie Sever, Flute Duluth Superior Symphony Orchestra • 19 attended
Lots of enthusiasm and enjoyment. Was participatory which audience enjoyed! What's Happening with Minnesota's Moose?
Thursday, August 21, 7:00 p.m. • Michelle Carstensen • 43 attended
Excellently done program. Many DNR colleagues of the presenter appreciated speaker's professionalism and receiving an update on her research.

## CITY OF GRAND RAPIDS GRAND RAPIDS AREA LIBRARY <br> ACTUAL 2010-2013 EXPENDITURES, 2014 ADOPTED BUDGET, YEAR TO DATE, PROPOSED 2015 BUDGET



CITY OF GRAND RAPIDS
GRAND RAPIDS AREA LIBRARY
ACTUAL 2010-2013 EXPENDITURES, 2014 ADOPTED BUDGET, YEAR TO DATE, PROPOSED 2015 BUDGET

|  | $\begin{gathered} 2009 \\ \text { ACTUAL } \end{gathered}$ | $\begin{gathered} 2010 \\ \text { ACTUAL } \end{gathered}$ | $\begin{gathered} 2011 \\ \text { ACTUAL } \end{gathered}$ | 2012 ACTUAL | $\begin{gathered} 2013 \\ \text { ACTUAL } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { BUDGET } \end{gathered}$ | $\begin{gathered} \text { PROPOSED } \\ 2015 \\ \text { BUDGET } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EXPENSES |  |  |  |  |  |  |  |
| Operating Transfer Out | - | - | - | - | - | - | - |
| Personnel |  |  |  |  |  |  |  |
| Salary-Full time | 269,553 | 280,256 | 291,040 | 296,090 | 303,426 | 309,781 |  |
| Salary-Full time overtime | - | - | - | - | - | - |  |
| Salary-Part Time | 70,447 | 83,350 | 95,283 | 98,105 | 101,660 | 101,697 |  |
| Salary-Part time overtime | - | - | - | - | - | - |  |
| Contracted Services | 27,239 | 11,788 | 5,155 | 2,756 | 3,219 | 3,000 |  |
| PERA | 22,948 | 25,446 | 28,008 | 28,377 | 29,366 | 29,832 |  |
| FICA | 20,029 | 21,431 | 22,794 | 23,055 | 23,734 | 25,512 |  |
| Medicare | 4,684 | 5,012 | 5,331 | 5,392 | 5,550 | 5,966 |  |
| Health Insurance | 56,011 | 58,644 | 57,503 | 54,166 | 58,405 | 63,855 |  |
| Life Insurance | 862 | 168 | 282 | 246 | 246 | 246 |  |
| Dental Insurance | 1,098 | 1,353 | 1,413 | 1,482 | 1,548 | 1,858 |  |
| Unemployment | - | - | - | - | - | 200 |  |
| Worker's Comp | 2,117 | 2,050 | 2,757 | 2,118 | 2,160 | 2,400 |  |
| Total Personnel | 474,988 | 489,499 | 509,567 | 511,787 | 529,315 | 544,347 | 565,658 |
| Supplies and materials |  |  |  |  |  |  |  |
| Office Supplies | 7,565 | 9,848 | 7,592 | 4,719 | 3,971 | 8,000 | 6,000 |
| Copy Supplies | 808 | 895 | 756 | 687 | 788 | 1,000 | 800 |
| Printing/binding | 135 | 823 | 570 | 515 | 596 | 600 | 600 |
| Bindings | - | - | - | - | - | - | - |
| Computer Supplies | 4,350 | 4,226 | 4,032 | 3,320 | 2,639 | 4,000 | 4,000 |
| Computer Inventory | 2,054 | 1,595 | 10,737 | 4,357 | 1,642 | 2,000 | 3,000 |
| Assets between 700 and 4999 | 5,687 | 7,108 | 18,520 | 8,442 | 9,720 | 12,000 |  |
| Inventorial Supplies Equip<700 | - | - | 110 | 1,537 | 400 | 1,000 | 1,000 |
| Volunteer Prgm Supplies \& Mat | 165 | 185 | 481 | 449 | 314 | 350 | 350 |
| Operating Supplies | 971 | 1,519 | 2,394 | 1,326 | 3,710 | 2,000 | 2,000 |
| Books | 46,326 | 46,049 | 47,290 | 41,122 | 36,327 | 42,000 | 42,000 |
| AudioNisual | 9,936 | 10,908 | 10,158 | 8,458 | 10,074 | 9,000 | 9,000 |
| Newspapers | 1,153 | 1,787 | 1,565 | 1,665 | 1,397 | 1,000 | 1,000 |
| Periodicals | 7,629 | 7,510 | 7,289 | 7,073 | 6,282 | 8,000 | 8,000 |
| Maintenance Tools/Supplies | 3,238 | 4,071 | 2,869 | 2,663 | 2,137 | 3,000 | 2,500 |
| Other Supplies/Materials | 272 | - | - | 22 | - | 350 | 300 |
| Equipment/Parts | - | - | - | - | - | 300 | 300 |
| Volunteer Coordinator Materials | - | - | - | - |  |  | - |
| Total supplies and materials | 90,289 | 96,523 | 114,363 | 86,355 | 79,997 | 94,600 | 80,850 |
| Services and Charges |  |  |  |  |  |  |  |
| Professional Services | - | - |  | - | - | 100 | 100 |
| Accounting Services | 833 | 586 | 586 | 586 | 668 | 800 | 800 |
| Legal | 65 | - | 1,203 | - | - | 500 |  |
| Laundry | 520 | 382 | 431 | 433 | 450 | 480 | 480 |
| Janitorial Services | 27,585 | 28,983 | 28,701 | 21,400 | 20,400 | 20,400 | 20,400 |
| Other Contracted Services | 6,078 | 5,881 | 7,966 | 5,633 | 7,969 | 4,000 | 6,000 |
| Telephone | 6,342 | 6,859 | 7,796 | 5,838 | 5,658 | 7,000 | 6,500 |
| Postage/Freight | 1,269 | 826 | 1,420 | 901 | 424 | 500 | 500 |
| Seminar/Meetings/School | 2,388 | 584 | 1,380 | 222 | 528 | 1,000 | 1,000 |
| Staff Training | 438 | - | 128 | - | - | 500 | 500 |
| Community Ed/Promotion | 25 | 68 | 75 | 264 | 25 | 300 | 200 |
| Professional Service-Collections | 1,073 | 486 | 565 | 1,654 | 2,753 | 2,400 | 2,500 |
| Auto Mileage/travel | - | - | 61 | - | - | 150 | 60 |
| Publishing and Advertising | 1,454 | 669 | 377 | 25 | 697 | 500 | 500 |
| General Insurance | 8,133 | 7,251 | 6,398 | 6,271 | 7,594 | 9,000 | 9,000 |
| Electricity | 38,521 | 41,427 | 39,169 | 37,218 | 37,065 | 39,930 | 36,000 |

## CITY OF GRAND RAPIDS GRAND RAPIDS AREA LIBRARY <br> ACTUAL 2010-2013 EXPENDITURES, 2014 ADOPTED BUDGET, YEAR TO DATE, PROPOSED 2015 BUDGET

|  | $\begin{gathered} 2009 \\ \text { ACTUAL } \end{gathered}$ | $\begin{gathered} 2010 \\ \text { ACTUAL } \end{gathered}$ | 2011 ACTUAL | 2012 ACTUAL | $\begin{gathered} 2013 \\ \text { ACTUAL } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { BUDGET } \end{gathered}$ | $\begin{gathered} \text { PROPOSED } \\ 2015 \\ \text { BUDGET } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Garbage Removal | 1,728 | 1,064 | 1,298 | 1,650 | 1,571 | 1,600 | 1,800 |
| Heat-Natural Gas | 17,286 | 12,985 | 13,102 | 4,706 | 1,827 | 4,000 | 4,000 |
| Maintenance Contracts | 3,032 | 2,971 | 3,246 | 4,895 | 8,375 | 5,000 | 6,000 |
| Building Maintenance/Repairs | 33,270 | 15,982 | 10,989 | 12,564 | 8,461 | 15,000 | 15,000 |
| Grounds maintenance | 1,045 | 2,965 | 672 | 566 | 521 | 1,000 | 1,000 |
| Computer Maintenance/Repairs | 6,406 | 11,217 | 15,394 | 8,168 | 8,830 | 10,000 | 9,000 |
| On-line Services | 4,568 | 1,960 | 1,960 | 1,524 | 3,359 | 3,000 | 3,000 |
| General Equip Maint/Repair | 8,771 | 9,446 | 3,254 | 8,124 | 8,630 | 5,000 | 6,000 |
| Equipment Leases | 783 | 816 | 837 | 862 | 891 | 900 | 1,900 |
| Miscellaneous | 33 | 30 | - | - | - | 50 | 50 |
| Dues \& Subscriptions | - | - | 30 | 30 | 181 | 500 | 300 |
| Interlibrary Loan Charges | 58 | 52 | 25 | - | 122 | 100 | 100 |
| Facility Maintenance | - | - | - | - | - | - | - |
| Fund Balance Payback | - | - | - | - | - | - | - |
| Total Other Services | 171,702 | 153,490 | 147,062 | 123,534 | 126,998 | 133,710 | 132,690 |
| Capital Outlay |  |  |  |  |  |  |  |
| Equipment/Mach/Furn/Fixture | 18,914 | - | 40,262 | 30,647 | 50,222 | - | - |
| Building/Bldg Improvements |  |  | 549,524 | - | - |  |  |
| Total Capital Outlay | 18,914 | - | 589,786 | 30,647 | 50,222 | - | - |
| Blandın Grant |  |  |  |  |  |  |  |
| Blandin Grant Prgm Development |  |  |  | - | - | - | - |
| Blandin Grant Contract Services |  |  |  | - | - | - | - |
| Blandin Grant Materials |  |  |  |  | - |  |  |
| Blandin Grant Youth Programs | 188 | 5,712 | 400 | 4,715 | 1,145 | - |  |
| Blandin Grant Adult Programs | 511 | 3,909 | 2,221 | 3,024 | 1,116 | - |  |
| Small Blandin Grant | 1,270 | 350 | - | - | - | - |  |
| Total Blandin Grant | 1,970 | 9,971 | - | 7,739 | 2,261 | - | - |
| GRAND TOTAL | 757,864 | 749,483 | 1,363,398 | 760,062 | 788,794 | 772,657 | 779,198 |
| REVENUE/(EXPENDITURES) | \$ 21,328 | \$ (0) | \$ $(263,931)$ | \$ 5,250 | \$ 10,436 | \$ | \$ 2 |

UNIQUE MANAGEMENT SERVICES, INC.
119 EAST MAPLE STREET
INVOICE \#

Remittance Address:
PO Box 1524
Jeffersonville IN 47131-1524

JEFFERSONVILLE, IN 47130 USA
(812) 285-0886

DATE

9/1/2014
270524

Board member Max Peters introduced the following resolution and moved for its adoption:

RESOLUTION NO. 2014-09
A RESOLUTION ACCEPTING DONATIONS
WHEREAS, Minnesota State Statutes 465.03, states that cities may accept gifts of real or personal property, including money, and use them in accordance with the terms the donor prescribes, and

WHEREAS, every such acceptance shall be by resolution of the governing body adopted by a two-thirds majority of its members,

NOW THEREFORE, BE IT RESOLVED, that the Library Board of the City of Grand Rapids, Itasca County, Minnesota, accepts the listed donations and terms of the donors as follows:
\$2240. Grand Rapids Library Foundation for Fall Saturday Story Times Adopted this $10^{\text {th }}$ day of September 2014


Dennis Jerome, President


Abby Kuschel, Secretary

Board member Jean Mac Oonell seconded the foregoing resolution and the following voted in favor thereof: Mary Helen Haarlilau, Dennis Jerome, Aby Ruschell Janet Neurater, John Soll
And the following voted against same: -
And the following abstained:
Whereby the resolution was declared duly passed and adopted.

## City of Grand Rapids <br> Job Description

Job Title: Library Public Services Clerk $\quad$ _ Circulation<br>Department: Library<br>FLSA Status: Non-exempt<br>Approved By:<br>Approved Date:

Summary: Performs intermediate administrative support work providing customer service at the circulation desk of the library, circulating materials to customers, maintaining serials records and processing serials, processing acquistions and related work as apparent or assigned. Work is performed under the limited supervision of the Assistant Library Director.

Essential Duties and Responsibilities include the following. The duties listed are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to that position. Other duties may be assigned.

- Worksd at the public service desk with responsibility for all duties required at this desk when scheduled.
- Provides friendly and courteous service to library patrons in person and over the telephone.
- Maintains reserve shelf items.
- Checks out books and other library materials to library users.
- Checks in library materials.
-Provides directional information to library users.
- Assists library users in registering for computers and using equipment.
- Assists library users in the use of the Library's catalogs and in locating library materials and refers inquiries to other staff as appropriate
- Registers the publie as library users.
- Creates and updates patren reeords regarding internet, expiration dates, fines etc.
- Answers patron questions and solves problems regarding circulation of library materials.
- Requests, Retrieves-retrieves and routes materials requested by patrons and other libraries.
- Maintains accurate records of payments and other transactions regarding library fines, fees, and sales.
- Maintains periodical collection including:
- Ordering and monitor-ing_subscriptions,
- Checking-in and processing magazines and newspapers,
- Weeding and discarding items on a regular schedule.

Creates order records and receives books from vendors
Receive materials and supplies and processes invoices for payment.
Processes materials at direction of Catalog Technician

- Assists with data entry and special projects using office and library software and internet resources.
- Sorts and distributes mail
- Participates in weeding, shelf reading, shelving and inventory activities as assigned.
- Maintains confidentiality of patron records and transactions.
- Assist in promoting Library using social media, print or electronic communication

Knowledge, Skills, Abilities and Competencies Required: The requirements listed below are representative of the knowledge, skill, ability and/or competency sets required to complete the essential functions at a satisfactory level.

## Knowledge

- Basic knowledge of library practices, procedures and techniques; regulations and policies pertaining to library services.


## Skills

- Skills in word processing and other office applications, filing and using the library equipment including the online catalog and automation system. Skills in dealing effectively with people.


## Abilities

- Ability to learn a variety of procedures; understand the role and the purpose of the library; establish good rapport with library users; work quickly and pay attention to accuracy; work with interruptions in a hectic environment; maintain confidentiality; maintain effective working relationship with fellow employees, supervisors and the public and to communicate effectively.
- Ability to make arithmetic calculations using whole numbers, fractions and decimals.
- Ability caleulaterates, ratios and percentages-Ability to be accurate when performing extremely detailed tasks with exact rules.


## Education and/or Experience

High school diploma or GED and moderate experience working in a library, at a circulation desk, or equivalent combination of education and experience.

## Tools and Equipment Used:

Library computer system: Personal computer with word processing, spreadsheet and internet access; copy and fax machines, telephone; postage machine, communications device for the deaf; microfilm reader printer

Physical Demands This work requires the frequent exertion of up to 10 pounds of force and occasional exertion of up to 50 pounds of force; work regularly requires standing, frequently requires speaking or hearing, using hands to finger, handle or feel and repetitive motions and occasionally requires walking, sitting, climbing or balancing, stooping, kneeling, crouching or crawling, reaching with hands and arms, pushing or pulling and lifting; work has standard vision requirements; vocal communication is required for expressing or exchanging ideas by means of the spoken word; hearing is required to perceive information at normal spoken word levels; work requires preparing and analyzing written or computer data, visual inspection involving small defects and/or small parts, operating machines and observing general surroundings and activities; work has no exposure to environmental conditions; work is generally in a quiet location (e.g. library, private offices).

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

The job description does not constitute an employment agreement between the employer and the employee and is subject to change by the employer as the needs of the employer and requirements of the job change.

## City of Grand Rapids <br> Job Description

Job Title: Library Public Services ClerkH-Children's Library Department:<br>Library<br>FLSA Status:<br>Non-exempt<br>Approved By:<br>Approved Date:

Summary: Performs intermediate administrative support work providing a professional and friendly
| atmosphere and guidance to children and parents to allow access to library services, processes acquisitions, and related work as apparent or assigned. Work is performed under the limited supervision of the Assistant Library Director.

Essential Duties and Responsibilities include the following. The duties listed are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to that position. Other duties may be assigned.
-Greets, offers assistance, and assists these whe enter the Children's Department
-Provides basic reference services at the children's desk

- Works at the public service desks with responsibility for all duties required at this desk when scheduled
- Provide friendly and courteous service to library patrons in person and over the telephone
- Assists library users in the use of the Library's catalogs and in locating library materials and refers inquiries to other staff as appropriate
- Maintains the order and accessibility of materials in the department
- Develops displays and finding aids to guide children to books and information
- Assists in carrying out summer and winter reading programs
- Maintains awareness of children's literature and children's reading interests
- Maintains meeting room schedules and carries out correspondence with meeting room user groups
- Creates and updates patron records
- Maintains confidentiality of patron records and transactions
- Assists in promoting Library using social media, print or electronic communication
- Creates order records and receives books from vendors
- Receive materials and supplies and processes invoices for payment
- Participates in weeding, shelf reading, shelving and inventory activities as assigned
- Performs processing of materials under direction of Catalog Technician
- Assists with data entry and special projects using office and library software and internet resources.
- 
- Performs other duties as required for the effective functioning of the library

Knowledge, Skills, Abilities and Competencies Required: The requirements listed below are representative of the knowledge, skill, ability and/or competency sets required to complete the essential functions at a satisfactory level.

## Knowledge of:

-Children's library operations

- Children's learning patterns and interests
- Current reading and cultural interests of children
-Librafy organizational systems
- Basic knowledge of library practices, procedures and techniques; regulations and policies pertaining to library services.


## Skill to:

- Communicate effectively and professionally with children
- Use personal computers and various other office equipment
- Make effective use of the library's on-line automated system


## Ability to:

- Work effectively with co-workers, children and parents
- Communicate effectively with library patrons and meeting room users and maintain confidentiality
- Maintain accurate records of meeting room use, program attendance and reference questions
- Communicate effectively orally and in writing
- Make arithmetic computations using whole numbers, fractions and decimals
-Compute rates, ratios and percentages
- Ability to be accurate when performing extremely detailed tasks with exact rules.
- Ability to work with interruptions in a hectic environment


## Education and/or Experience

High school diploma or GED and moderate experience working with children, in library services, or equivalent combination of education and experience.

## TOOLS AND EOUIPMENT USED:

- Computer and other efficequipment as required
- Library computer system: Personal computer with word processing, spreadsheet and internet access; copy and fax machines, telephone; postage machine, communications device for the deaf; microfilm reader printer
- 

Physical Demands This work requires the frequent exertion of up to 10 pounds of force and occasional exertion of up to 50 pounds of force; work frequently standing, sitting, speaking or hearing, using hands to finger, handle or feel, pushing or pulling and repetitive motions and occasionally requires walking, stooping, kneeling, crouching or crawling, reaching with hands and arms and lifting; work has standard vision requirements; vocal communication is required for expressing or exchanging ideas by means of the spoken word; hearing is required to perceive information at normal spoken word levels; work requires preparing and analyzing written or computer data, operating machines and observing general surroundings and activities; work has no exposure to environmental conditions; work is generally in a quiet location (e.g. library, private offices).

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

The job description does not constitute an employment agreement between the employer and the employee and is subject to change by the employer as the needs of the employer and requirements of the job change.

## A Middle-Age Kid Area at Your Library

Over the past six years or so, we have made a concerted effort to upgrade the services we provide our preschoolers. Both in response to focus groups, and a real need realized by our staff, we have added remarkably popular Saturday Story Times, continued our efforts to provide the best materials available to this group, and leaped at the chance to have our Smart Play Spot installed. The efforts have paid off, as we see more young patrons attending story times and participating in reading programs. (And we have many more preschool groups coming to "play" at the library.)

Meanwhile, our teens were also being encouraged to use the library. They have their own room, their own advisor, their own programming, an amazing collection of books and media, and their own advisory board. All are so vital in keeping teens active, engaged, and reading!

It is time now to focus on our middle children. These are the kids who still play in the Play Spot, but actually make correct change when purchasing their market goods. They still want books on bulldozers, but will remember the Dewey number from one visit to the next. They know that titles and authors will get them farther in their search for a coveted book than knowing what picture is on the cover of the book. They are my patrons who want me to know that they are too old for picture books (but love it when I tell them that I still read them!) They are roughly ages 7-12, and they need a spot to call their own.

I had an epiphany while visiting a library in Wisconsin this summer. Their space wasn't really any bigger than ours, but they had cleverly divided it, so all the "little kid" books were in one spot while the "big kid" books were together in another. That's what we were missing in helping older kids feel welcome in our library. We have fabulous materials for them, yes, but they have to walk through the "little kid" stuff to get there. Sitting at my desk, it feels like we are a children's library for the under 6 gang, not a place in which a ten year old would feel welcomed and comfortable.

So, we have a problem. Thankfully, we have many people willing and eager to help solve it. (And, hopefully, we'll eventually have the funds available!) The plans for this space are everevolving as I continue to research (l've woken up more than once with an "Oh! Maybe we should..." thought,) but here are the basics:

4 lpads containing apps appropriate for this age group...no more baby games on their computers! (Why Ipads? That is their reality now...very few kids use anything other than a tablet in an educational setting. Plus, it allows us the flexibility to change apps as we see fit. We can also get security devices to keep them where we want them!)

4 soft "comfy" chairs to relax in while they are using the lpads.
2 side tables to fit between the chairs (to which the tablets can be tethered)
3 café tables, with two chairs each. (Why café tables? Because it will keep very young children off the "big kid" stuff.) We envision these tables will host games, puzzles (with more than 24 pieces!) and some drawing supplies. (Of the colored pencil, blank paper variety.)

We also may need another long book bin, to replace the Juvenile Books in Series bins we will lose by rearranging the children's area.

The children's area will be rearranged to put same age areas together. We hope to move the picture books to where the computers are now, thus putting them by the Smart Play Spot. We will move a couple of stacks of non-fiction, which will open both the area directly in front of the children's desk, and will provide a clear sight-line to the windows where we hope to put the big kids' computers and seating area. The area in front of the children's desk will have the taller tables between a set of book bins (for the Books in Series collection) and the stacks that were moved.

So, obviously, we are literally and figuratively at the bottom line. What's this going to cost? Estimates are very, very rough, but this is what I know now:
4 lpads at no more than $\$ 400$ per ..... \$1600
4 "comfy" library seats (we have options) ..... \$1200
2 side tables ..... $\$ 800$
3 café tables ..... $\$ 600$
6 chairs ..... \$1200
Book Bins (this is a generous guess) ..... \$5000
Two display areas for new books and big kid books ..... $\$ 1500$
Security cables, ipad cases, misc. supplies ..... \$1000
Cost of labor ..... ?????
Very Rough Estimate ..... $\$ 12,900$ (plus labor)
*** please note that there is "wiggle room" in each of these line items

## 9 LOAN PERIODS

Loan periods will be established to maximize effective use of library materials, will be set by the library director after consultation with staff and will be reported to the Board at the beginning of each year. Loan periods will be enforced through notices and fines.
10. BORROWER'S PRIVILEGES

The Library's materials will be available on loan to eligible borrowers without regard to race, color, religion, sex, national origin, age, marital or veteran status, disability, sexual preference or status with regard to public assistance.
10.1 Borrower Criteria

Borrowers' privileges will be extended to individuals meeting any of the following criteria who are not excluded from eligibility by the conditions listed in section 10.2 of this policy:

- Residents of the Arrowhead Library System geographic area
- Individuals holding valid library cards from any library in the State of Minnesota
- Individuals who have paid an annual non-resident fee set by the Library Board
10.2 Suspension of Borrowers Privileges

Borrowers privileges may be suspended in the following cases and will remain suspended until the conditions calling for suspension have been cleared:

- Individual has fines at the Grand Rapids Library in excess of the maximum amount set by board in fine and fee schedule.
- Individual holds materials more than 20 days overdue
- Individual's borrower's privileges have been suspended by another library in the Arrowhead System.
11 LIBRARY USE PRIVILEGES
Library in-house services are available to any individual whose actions are within the boundaries of the libraries published "Rules of Conduct." (See Appendix E.)
11.1 Suspension of use privileges.

User privileges_may be suspended by staff for a 2 week period for violation of the library's "Rules of Conduct." The Board may impose longer or even permanent suspensions for frequent or egregious violation of the "Rules of Conduct."
12 CHILDREN'S ACCESS TO LIBRARY MATERIAL AND SERVICES
The right of children to access library resources and materials for use in their pursuit of knowledge or understanding shall not be curtailed by the policies of this board or the decisions of library staff.
12.1 Parental responsibility.

Parents are responsible for their children's reading and access to
information. Parents should accompany their children to the library or arrange for suitable responsible accompaniment until such time as they
feel that the child is capable of making informed decisions on such topics as choice of books, use of Internet resources and appropriate actions toward others. Parental or guardian permission is required before children sixteen and under may use Internet computers outside of the Children's Department.
12.2 Limits upon staff guidance of children's information access.

Although staff members must not prohibit children from accessing desired
Information, they may attempt to lead children to resources more appropriate for their age and understanding.
12.3 Parental responsibility for safe transportation.

Parents are responsible for their children's safety. Staff members who are on duty when a child has no safe way to get home are instructed to stay in the library with the child for 15 minutes while trying to contact the parents. At the end of 15 minutes, the staff member should contact the Grand Rapids Police Department to report the unattended child.
12.4 Unattended Children in the Library.

The Grand Rapids Area Library welcomes children of all ages to use its facilities and services. Responsibility for the behavior and well-being of the children using the library rests with the parent, guardian, or caregiver assigned by the parent. The safety of all patrons, and especially the safety of the library's youngest patrons, is of primary importance to the Grand Rapids Area Library.

Children under the age of 8 and those lacking mental capacity must be within eyesight at all times of a parent/guardian or caregiver age 14 and older who is able to attend to the child's safety and ensure proper behavior. When children under the age of 8 attend a program, the parent, guardian or caregiver age 14 and older is expected to remain in the building.

Children age 8-12 are welcome in the library unattended for a period of time not to exceed 2.0 hours, provided that their behavior is not disruptive to other patrons or staff members. If there is due reason, and parents or caregivers cannot be located, staff will notify the Grand Rapids Police Department.
(Section 12.4 added 10/08//08)

## 13 ACCESS TO ELECTRONIC INFORMATION SOURCES

In keeping with its mission, the library will provide access to a variety of electronic information sources. In keeping with its commitment to the Freedom to Read statement of the American Library Association, filtering of computers will be kept to the minimum level to comply with federal and Minnesota law.
13.1 Children's right to access the Internet.

The policy on children's right to access library resources applies to children's use of the Internet. In keeping with the Children's Internet Protection Act and Minnesota State Law, library Internet access will be filtered as to access to illegal and pornographic materials. Such filters do not guarantee that information accessed will be appropriate to the needs of children. For that reason, children sixteen years of age or younger must have the permission of parent or guardian to use computers outside of the Children's Department.
13.2 Provision of free access to information in electronic format. In order to provide free access to information the library will maintain a predetermined daily free use time allowance for patrons, and allow staff to make special arrangements for extended use for research, off-campus class activities, and access for senior citizens and the visually impaired.
13.3 Equity in access.

In order to provide equity in access to Internet computers, the library may enforce time limits and impose charges for use after a predetermined period of time each day.

## Loan Periods and Fines

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The table below shows how long you may borrow various items from the library and the fines that are levied if an item is returned late.

| TYPE OF MATERIAL | LOAN PERIOD FINES |  |
| :--- | :--- | ---: |
| New Books (Adult) | 2 weeks | $.50 /$ day |
| Adult Books | 4 weeks | $.25 /$ day |
| Magazines | 2 weeks | $.25 /$ day |
| CDs (music/book) \& Books on Tape | 4 weeks | $.25 /$ day |
| Videos and DVDs | 1 week | $.25 /$ day |
| Young Adult Books | 4 weeks | $.25 /$ day |
| Juvenile Books | 4 weeks | $.05 /$ day |
| Juvenile Videos | 1 week | $.25 /$ day |

## Renewals

Books may be renewed twice unless they are on hold for another patron.

## Original Loan Period

1 day
1 week
2 weeks
4 weeks

## Renewal Period

Materials from other libraries may be renewed at the discretion of the owning library.

## Fees for Special Services

## SERVICE

Interlibrary loan for which lending library charges fee

Processing Fee -- Lost Materials
Materials 60 or more days overdue $\quad 15.00$

| Photocopies | $0.15 /$ page |
| :--- | :--- |
| Copies from Microfilm | $0.15 /$ page |
| Computer prints in black \& white | $0.15 /$ page |
| Computer prints in color | $2.00 /$ page |
| Projectors loan fee | 2.00 |
| Computer use (MN library card holder) | 1 hour free/day |
| Microfilm Rental | amount charged |

